

North Tyneside Council

Report to Council

20 July 2023

Title: Questions by Members of the Public

Notice has been received of the following questions from members of the public to be put to the Council meeting.

1. Question to the Elected Mayor from Mr Appleby of Cullercoats

In May, Capita Plc was subject to a major data breach, the second this year.

Can you confirm what exposure the council, it's employees, residents and other stakeholders have suffered due to breaches at Capita (in this or any previous incident), and what known losses or damages have been incurred?

As one of the Councils key contractors, this is obviously something of great concern, and represents an on-going risk. Can you confirm what is the extent of data Capita manages on the council's behalf, either directly or via partners or intermediaries (such as pension funds), and whether the council is satisfied that existing contractual and technical safeguards are sufficient?

2. Question to the Elected Mayor from Mr Steele of Tynemouth

As part of my concerns about NTC's progress towards making North Tyneside carbon net-zero by 2030 can you tell me what policies, procedures and training the council has in place to prevent vehicles (particularly council vehicles) from idling (to improve air quality) and pavement parking (to improve active travel)?